

### **Service that says “we care about you”**

Whenever you phone or visit, you will find a warm welcoming reception...  
A happy dedicated team that want the best for you. Again, this dedication is no small accident. You see Hills have a policy of 'promotion from within'. As a result many people have been with the company for years. The result for you...this loyalty pays dividends.

Whether it's information on your order, chasing delivery, returns or any matter, you'll find there is someone to hand who is willing to listen and work on your behalf to get a speedy resolution to your enquiry. But perhaps the most refreshing thing about Hills is their willingness to put their hands up if things go wrong.

When mistakes occur, and they do in every business, you'll find Hills refreshingly different; they don't shrink away or disown the problem... Instead they work hard to do the right thing, to resolve the issue and keep you informed of progress.

### **Here's a small sample of what delighted clients have to say...**

*“Last year we had a problem with adhesive... everyone in the industry was affected. Hills were the only company in the industry to write explaining the problem. What's more they were the only company to offer total replacement without charge. The attitude and approach was fantastic. It's when things like this happen that you realise how good your supplier is”*

*Keith Richards – Advanced Radiators Ltd – Newcastle upon Tyne*

*“I really feel that the team at Hills understands how to look after customers. They always do as they say. They phone back when they say they will. I'm really happy. I've tried others but their approach always left me feeling apprehensive and reluctant to trust. Your approach goes WAY beyond that”*

*John Chapman – Marshalls – Ipswich*

*“There are no short cuts when it comes to choosing well... so, it really helps when you come across a company that cares and offers a great product. Hills have always kept me fully up to date with commercial and legislative changes... What's more they have always delivered what they have promised, they have never let me down”*

*Ian McKaye – Partic Motor Spares – Newark*

*“You can rely on Hills they always deliver the product. The quality is great and they are easy to do business with”*

*David Ferret – St Michael's Garage – Sittingbourne*

### **And there's more ...**

*“As a major dealership, quality number plates that conform to all legal requirements are one thing... Being able to deliver, especially at times of legislation change is another. During the last number plate change we scoured high and low for a decent supplier and Hills proved to be the only ones capable of meeting our demanding needs. They are good people to do business with”*

*Simon Davis – Paramount Jaguar – Derby*

And, what you might be interested to know, what you've just read is the predominant view of long-term customers of Hills Numberplates.

Small surprise then, that recent market research showed 100% of respondents would willingly recommend Hills. Stop and think about that for a moment... what does it tell you?

Would you recommend a company unless you felt safe with them, unless you believed you would be looked after, unless you felt anyone you told would be pleased with your recommendation? Of course not... so why did every customer that was asked say they would recommend.

So if you want someone who cares who delivers better value for money, who keeps you informed of legislative changes, who innovates and invents new, better ways... speak with Hills. You'll find them much more than just another number plate supplier. You just will not find such a stunning product for such a low price...  
That's GUARANTEED.