



Quality Policy Statement

The scope of our business is the manufacture and distribution of vehicle registration plates and/or component parts for self-assembly to the UK motor industry.

It is our policy to continuously improve our Quality Management System, which conforms to the globally adopted standard, ISO 9001, whilst also maintaining focus on our customers' specific requirements.

We regularly review our policies and processes to ensure they are appropriate to the purpose and context of our organisation. To support our strategic direction we will monitor risks and opportunities that may affect our Quality Management System.

We are committed towards customer satisfaction and will set, measure and action needs and expectations through Customer feedback and our Quality objectives and targets to enable us to continually improve the effectiveness of the Quality Management System.

We are committed to supplying products and services which are delivered on time and ultimately with zero defects.

This commitment toward quality is communicated to all levels of the organisation and we recognise the importance of each employee's personal input and training needs. We encourage a culture of continuous process improvement throughout the business to achieve quality products and services.

Our Quality Management System is subject to evaluation from trusted certification bodies to demonstrate to our customers, competitors, suppliers, staff and investors that we are committed to being the best we can be.

Our Quality Policy, Manual, Processes and Procedures are subject to continuous review for suitability in accordance with our customers', legal, regulatory and statutory requirements which include the BNMA (British Numberplate Manufacturers Association) and the current BSAU145 standard.

We recognise that the success of the Quality Programme is vital to ensure the future prosperity of our Company and its employees. It is our intent to become leaders in our Industry for the manufacture of Numberplates.

The contents of this employer's Policy Statement will be reviewed annually, or more frequently if circumstances change. Senior Management will set and review Quality objectives as an input and output of periodic Management Review Meetings

Implementation, maintenance and review

The Managing Director accepts overall responsibility for all Health and Safety within the Company and is responsible for all policy implementation.

Rob Laugharne – Managing Director
Dated: 18th November 2019